

Public Act No. 06-73

AN ACT CONCERNING HOMEOWNERS, HOME IMPROVEMENT CONTRACTORS AND NEW HOME CONSTRUCTION CONTRACTORS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. Section 20-417a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

As used in this section, sections 20-417b to [20-417i] <u>20-417j</u>, inclusive, as amended by this act: [, and subsection (b) of section 20-421:]

- (1) "Certificate" means a certificate of registration issued under section 20-417b, as amended by this act;
- (2) "Commissioner" means the Commissioner of Consumer Protection or any person designated by the commissioner to administer and enforce this section, sections 20-417b to [20-417i] <u>20-417j</u>, inclusive, as amended by this act; [, and subsection (b) of section 20-421;]
- (3) "Contract" means any agreement between a new home construction contractor and a consumer for the construction or sale of a new home or any portion of a new home prior to occupancy;

- (4) "Engage in the business" means that the person engages in the business for the purpose of compensation or profit;
- (5) "New home construction contractor" means any person who contracts with a consumer to construct or sell a new home or any portion of a new home prior to occupancy;
- (6) "New home" means any newly constructed (A) single-family dwelling unit, (B) dwelling consisting of not more than two units, or (C) unit, common element or limited common element in a condominium, as defined in section 47-68a, or in a common interest community, as defined in section 47-202;
- (7) "Person" means one or more individuals, partnerships, associations, corporations, limited liability companies, business trusts, legal representatives or any organized group of persons;
- (8) "Consumer" means the buyer or prospective buyer, or the buyer's or prospective buyer's heirs or designated representatives, of any new home or the owner of property on which a new home is being or will be constructed regardless of whether such owner obtains a building permit as the owner of the premises affected pursuant to section 29-263; and
- (9) "Completion" means the stage of construction of a new home in which the new home construction contractor is in receipt of [such new home's] the certificate of occupancy for such new home issued by the municipality in which such new home is constructed.
- Sec. 2. Subsection (a) of section 20-417b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (a) No person shall engage in the business of new home construction or hold himself or herself out as a new home construction

contractor unless such person has been issued a certificate of registration by the commissioner in accordance with the provisions of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act. [, and subsection (b) of section 20-421.] No new home construction contractor shall be relieved of responsibility for the conduct and acts of its agents, employees or officers by reason of such new home construction contractor's compliance with the provisions of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act. [, and subsection (b) of section 20-421.]

- Sec. 3. Subsection (d) of section 20-417b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (d) All certificates issued under the provisions of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] shall expire biennially. The fee for renewal of a certificate shall be the same as the fee charged for an original application, [except as provided in subsection (c) of section 20-417i, and] except that no renewal fee is due if a person seeking renewal of a certificate has paid the registration fee under section 20-427 during any year in which such person's registration as a new home construction contractor would be valid.
- Sec. 4. Subsection (f) of section 20-417b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (f) Failure to receive a notice of expiration or a renewal application shall not exempt a <u>new home construction</u> contractor from the obligation to renew.
- Sec. 5. Section 20-417c of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

The commissioner may revoke, suspend, or refuse to issue or renew any certificate issued pursuant to sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] or place a registrant on probation or issue a letter of reprimand after notice and hearing in accordance with the provisions of chapter 54 concerning contested cases if it is shown that the holder of such certificate has: (1) Failed to comply with any provision of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421 or any regulation adopted pursuant to said sections; [and subsection;] (2) obtained the certificate through fraud or misrepresentation; (3) engaged in conduct of a character likely to mislead, deceive or defraud the public or the commissioner; (4) engaged in any untruthful or misleading advertising; (5) failed to reimburse the New Home Construction Guaranty Fund established pursuant to section 20-417i, as amended by this act, for any moneys paid to a consumer pursuant to said section; (6) engaged in an unfair or deceptive business practice under subsection (a) of section 42-110b; (7) failed to timely complete any task, as specified in a written contract of sale; (8) failed to remedy any violation of any provision of sections 47-116 to 47-121, inclusive, or any regulation adopted pursuant to said sections; [47-116 to 47-121, inclusive;] (9) failed to remedy any violation of any provision of the State Building Code; or (10) if applicable, failed to maintain its certificate of good standing issued by the office of the Secretary of the State.

- Sec. 6. Section 20-417d of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (a) A new home construction contractor shall (1) prior to entering into a contract with a consumer for new home construction, provide to the consumer a copy of the new home construction contractor's certificate of registration and a written notice that (A) discloses that the certificate of registration does not represent in any manner that such

contractor's registration constitutes an endorsement of the quality of such person's work or of such contractor's competency by the commissioner, (B) advises the consumer to contact the Department of Consumer Protection to determine (i) if such contractor is registered in this state as a new home construction contractor, (ii) if any complaints have been filed against such contractor, and (iii) the disposition of any such complaints, and (C) advises the consumer to request from such contractor a list of consumers of [the last twelve] new homes constructed to completion by the contractor during the previous twenty-four months [, or if the contractor has not constructed at least twelve new homes to completion during the previous twenty-four months, then a list of all consumers for whom the contractor has constructed a new home to completion during the previous twentyfour months, and to contact several individuals on the list to discuss the quality of such contractor's new home construction work, (2) state in any advertisement, including any advertisement in a telephone directory, the fact that such contractor is registered, and (3) include such contractor's registration number in any such advertisement. The new home construction contractor, or his agent, shall also discuss with the consumer the installation of an automatic fire extinguishing system in a new home.

- (b) A new home construction contractor shall include in every contract with a consumer a provision advising the consumer that the consumer may be contacted by such contractor's prospective consumers concerning the quality and timeliness of such contractor's new home construction work, unless the consumer advises such contractor, in writing, at the time the contract is executed, that the consumer prefers not to be contacted.
- (c) The written notice required in subsection (a) of this section shall be in capital letters not less than ten-point bold face type, and may include a statement in substantially the following form:

"NEW HOME CONSTRUCTION CONTRACTOR

REGISTRATION NOTICE

A CERTIFICATE OF REGISTRATION AS A NEW HOME CONSTRUCTION CONTRACTOR DOES NOT REPRESENT IN ANY MANNER THAT THE CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION ENDORSES THE QUALITY OF THE CONTRACTOR'S NEW HOME CONSTRUCTION WORK OR THE CONTRACTOR'S COMPETENCY TO ENGAGE IN NEW HOME CONSTRUCTION.

ACCORDINGLY, YOU ARE ADVISED TO:

- (1) REQUEST FROM THE CONTRACTOR A LIST OF CONSUMERS OF [THE LAST TWELVE] NEW HOMES CONSTRUCTED TO COMPLETION BY THE CONTRACTOR DURING THE PREVIOUS TWENTY-FOUR MONTHS, [OR IF THE CONTRACTOR HAS NOT CONSTRUCTED AT LEAST TWELVE NEW HOMES TO COMPLETION DURING THE PREVIOUS TWENTY-FOUR MONTHS, THEN A LIST OF ALL CONSUMERS FOR WHOM THE CONTRACTOR HAS CONSTRUCTED A NEW HOME TO COMPLETION DURING THE PREVIOUS TWENTY-FOUR MONTHS,]
- (2) CONTACT SEVERAL INDIVIDUALS ON THE LIST TO DISCUSS THE QUALITY AND THE TIMELINESS OF THE CONTRACTOR'S NEW HOME CONSTRUCTION WORK, AND
- (3) CONTACT THE DEPARTMENT OF CONSUMER PROTECTION TO VERIFY THE REGISTRATION INFORMATION PRESENTED BY THE CONTRACTOR AND TO ASCERTAIN THE CONTRACTOR'S COMPLAINT HISTORY WITH THE DEPARTMENT.

IN ADDITION, YOU ARE ADVISED TO DISCUSS WITH THE NEW HOME CONSTRUCTION CONTRACTOR:

- (1) WHETHER THE CONTRACTOR HAS A CUSTOMER SERVICE POLICY AND IF SO, THE IDENTITY OF THE PERSON DESIGNATED TO ASSIST YOU IN RESOLVING ANY COMPLAINT ABOUT THE CONTRACTOR'S WORK,
- (2) WHETHER THE CONTRACTOR WILL HOLD YOU HARMLESS FOR WORK PERFORMED BY ANY SUBCONTRACTOR HIRED BY THE CONTRACTOR, AND
- (3) THE INSTALLATION OF AN AUTOMATIC FIRE EXTINGUISHING SYSTEM.

THIS NOTICE DOES NOT CONTAIN AN EXHAUSTIVE LIST OF THE INQUIRIES YOU SHOULD MAKE BEFORE CONTRACTING WITH A NEW HOME CONSTRUCTION CONTRACTOR. ADDITIONAL INFORMATION TO ASSIST YOU IN YOUR SELECTION OF A NEW HOME CONSTRUCTION CONTRACTOR MAY BE OBTAINED BY CONTACTING THE CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION."

(d) No person shall: (1) Present, or attempt to present as such person's own, the certificate of another; (2) knowingly give false evidence of a material nature to the commissioner for the purpose of procuring a certificate; (3) represent such person falsely as, or impersonate, a registered new home construction contractor; (4) use or attempt to use a certificate which has expired or [which has] been suspended or revoked; (5) engage in the business of a new home construction contractor or hold himself or herself out as a new home construction contractor without having a current certificate of registration under sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act; [and subsection (b) of section 20-421;] (6)

represent in any manner that such person's registration constitutes an endorsement of the quality of such person's work or of such person's competency by the commissioner; or (7) fail to refund a deposit paid to a new home construction contractor not later than ten days after a written request mailed or delivered to the new home construction contractor's last known address, if (A) the consumer has complied with the terms of the written contract up to the time of the request, (B) no substantial portion of the contracted work has been performed at the time of the request, (C) more than thirty days has elapsed since the starting date specified in the written contract or more than thirty days has elapsed since the date of the contract if such contract does not specify a starting date, and (D) the new home construction contractor has failed to provide a reasonable explanation to the consumer concerning such contractor's failure to perform a substantial portion of the contracted work. For purposes of this subdivision, "substantial portion of the contracted work" includes, but is not limited to, work performed by the new home construction contractor to (i) secure permits and approvals, (ii) redraft plans or obtain engineer, architect, surveyor or other approvals for changes requested by the consumer or made necessary by site conditions discovered after the contract is executed, (iii) schedule site work or arrange for other contractors to perform services related to the construction of the consumer's new home, and (iv) do any other work referred to in the contract as a "substantial portion of the contracted work".

Sec. 7. Section 20-417e of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) In addition to any other remedy provided for in sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421,] any person who violates any provision of subsection (d) of section 20-417d, as amended by this act, shall be guilty of a class A misdemeanor. Notwithstanding subsection (d) of

section 53a-29, as amended, or section 54-56e, as amended, if the court determines that a <u>new home construction</u> contractor cannot fully repay any victim of the violations committed by [the] <u>such</u> contractor within the period of probation established in subsection (d) of section 53a-29, as amended, or section 54-56e, as amended, the court may impose probation for a period of not more than five years.

- (b) Any person who violates the provisions of subdivision (7) of subsection (d) of section 20-417d, as amended by this act, shall be liable for treble damages.
- Sec. 8. Section 20-417f of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (a) The commissioner may, after notice and hearing in accordance with the provisions of chapter 54, impose a civil penalty on any person who (1) engages in or practices the work for which a certificate of registration is required by sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] without having first obtained such a certificate of registration, [or who] (2) engages in or practices any of the work for which a certificate of registration is required by [said sections and subsection] sections 20-417a to 20-417j, inclusive, as amended by this act, after the expiration of such person's certificate of registration, or [who] (3) violates any of the provisions of sections 20-417a to [20-417j] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] or the regulations adopted pursuant to said sections. [and subsection.]
- (b) Such <u>civil</u> penalty shall not exceed (1) five hundred dollars for a first violation, [of this subsection,] (2) seven hundred fifty dollars for a second violation [of this subsection] occurring not more than three years after a prior violation, and (3) one thousand five hundred dollars for a third or subsequent violation [of this subsection] occurring not more than three years after a prior violation.

- (c) Any civil penalty collected pursuant to this [subsection] section shall be deposited in the [Consumer Protection Enforcement Fund] consumer protection enforcement account established in section 21a-8a.
- Sec. 9. Section 20-417g of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

A violation of any of the provisions of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] shall be deemed an unfair or deceptive trade practice under subsection (a) of section 42-110b.

Sec. 10. Section 20-417h of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

No new home construction contractor shall commence work unless each applicable building or construction permit has been obtained under the general statutes or local ordinances. No building official shall issue [a contractor] a building or construction permit to a new home construction contractor unless [the] such contractor has presented to such building official the certificate of registration and registration number of [the new home construction] such contractor.

- Sec. 11. Section 20-417i of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (a) The commissioner shall establish and maintain the New Home Construction Guaranty Fund.
- (b) Each person who receives a certificate pursuant to sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] shall pay a fee of four hundred eighty dollars biennially to the fund. [Said] <u>Such</u> fee shall be payable with the fee for an application for a certificate or renewal of a certificate.

- [(c) (1) For fiscal years commencing prior to July 1, 2002, payments received under subsection (b) of this section shall be credited to the fund until the balance in such fund equals seven hundred fifty thousand dollars. Annually, if the balance in such fund exceeds seven hundred fifty thousand dollars, the first two hundred thousand dollars of the excess shall be deposited into the Consumer Protection Enforcement Fund established in section 21a-8a. Any excess thereafter shall be applied by the commissioner to reduce the fees payable by new home construction contractors under the provisions of sections 20-417a to 20-417i, inclusive, and subsection (b) of section 20-421 for the subsequent fiscal year, provided the total amount of fees collected from new home construction contractors under the provisions of said sections and subsection shall not be less than three hundred sixty thousand dollars biennially.
- (2) For the fiscal year commencing July 1, 2002, payments received under subsection (b) of this section shall be credited to the fund until the balance in such fund equals seven hundred fifty thousand dollars. Any balance in such fund in excess of seven hundred fifty thousand dollars on July 31, 2002, shall be deposited in the General Fund. From August 1, 2002, to May 31, 2003, any excess in the fund, not to exceed three hundred thousand dollars, shall be deposited in the consumer protection enforcement account established in section 21a-8a. Any balance in the New Home Construction Guaranty Fund, in excess of seven hundred fifty thousand dollars on June 1, 2003, shall be deposited in the General Fund.]
- [(3)] (c) (1) For fiscal years commencing on or after July 1, 2003, payments received under subsection (b) of this section shall be credited to the [fund] New Home Construction Guaranty Fund until the balance in [such] the fund equals seven hundred fifty thousand dollars. Annually, if the balance in [such] the fund exceeds seven hundred fifty thousand dollars, the first three hundred thousand

dollars of the excess shall be deposited in the consumer protection enforcement account established in section 21a-8a. On June 1, 2004, and each June first thereafter, if the balance in the [New Home Construction Guaranty Fund] <u>fund</u> exceeds seven hundred fifty thousand dollars, the excess shall be deposited in the General Fund.

- [(4)] (2) Any money in the New Home Construction Guaranty Fund may be invested or reinvested in the same manner as funds of the state employees retirement system and the interest arising from such investments shall be credited to the fund.
- (d) Beginning [one year after October 1, 1999] October 1, 2000, whenever a consumer obtains a court judgment against any new home construction contractor holding a certificate or who has held a certificate under sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] within the past two years of the date of entering into the contract with the consumer, for loss or damages sustained by reason of any violation of the provisions of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] by a person holding a certificate under said sections, [and subsection,] such consumer may, upon the final determination of, or expiration of time for [,] taking, an appeal in connection with any such judgment, apply to the commissioner for an order directing payment out of [said] the New Home Construction Guaranty Fund of the amount not exceeding thirty thousand dollars unpaid upon the judgment for actual damages and costs taxed by the court against [the] such contractor, exclusive of punitive damages. The application shall be made on forms provided by the commissioner and shall be accompanied by a certified copy of the court judgment obtained against the <u>new home construction</u> contractor together with a notarized affidavit, signed and sworn to by the consumer, affirming that the consumer has: (1) Complied with all the requirements of this subsection; (2) obtained a judgment, stating

the amount of the judgment and the amount owing on the judgment at the date of application; and (3) made a good faith effort to satisfy any such judgment in accordance with the provisions of chapter 906 which effort may include causing to be issued a writ of execution upon [said] such judgment, but the officer executing the same has made a return showing that no bank accounts or real property of [the] <u>such</u> contractor liable to be levied upon in satisfaction of the judgment could be found, or that the amount realized on the sale of them or of such of them as were found, under the execution, was insufficient to satisfy the actual damage portion of the judgment or stating the amount realized and the balance remaining due on the judgment after application on the judgment of the amount realized, except that the requirements of this subdivision shall not apply to a judgment obtained by the consumer in small claims court. A true and attested copy of [said] such executing officer's return, when required, shall be attached to such application and affidavit. Whenever the consumer satisfies the commissioner or the commissioner's designee that it is not practicable to comply with the requirements of subdivision (3) of this subsection and that the consumer has taken all reasonable steps to collect the amount of the judgment or the unsatisfied part of the judgment and has been unable to collect the same, the commissioner or the commissioner's designee may, in the commissioner's discretion, dispense with the necessity for complying with such requirement. No application for an order directing payment out of the [New Home Construction Guaranty Fund] fund shall be made later than two years from the final determination of, or expiration of time for [,] taking, an appeal of [said] such court judgment, and no such application [for an order directing payment out of the New Home Construction Guaranty Fund shall exceed] shall be for an amount in excess of thirty thousand dollars.

(e) Upon receipt of [said] <u>such</u> application together with [said] <u>such</u> certified copy of the court judgment, notarized affidavit and, <u>except as</u> <u>otherwise provided in subsection (d) of this section</u>, true and [, except

as otherwise provided in subsection (d) of this section,] attested copy of the executing officer's return, the commissioner or the commissioner's designee shall inspect such documents for their veracity and upon a determination that such documents are complete and authentic [,] and [a determination] that the consumer has not been paid, the commissioner shall order payment out of the New Home Construction Guaranty Fund of the amount not exceeding thirty thousand dollars unpaid upon the judgment for actual damages and costs taxed by the court against the contractor, exclusive of punitive damages.

- (f) Beginning [one year after October 1, 1999] October 1, 2000, whenever a consumer is awarded an order of restitution against any new home construction contractor for loss or damages sustained as a result of any violation of the provisions of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] by a person holding a certificate or who has held a certificate under said sections [and subsection] within the past two years of the date of entering into the contract with the consumer, in (1) a proceeding brought by the commissioner pursuant to subsection (h) of this section or subsection (d) of section 42-110d, [or in] (2) a proceeding brought by the Attorney General pursuant to subsection (a) of section 42-110m or subsection (d) of section 42-110d, or (3) a criminal proceeding pursuant to section [20-417d] 20-417e, as amended by this act, such consumer may, upon the final determination of, or expiration of time for [,] taking, an appeal in connection with any such order of restitution, apply to the commissioner for an order directing payment out of [said] the New Home Construction Guaranty Fund of the amount not exceeding thirty thousand dollars unpaid upon the order of restitution. The commissioner may issue [said] <u>such</u> order upon a determination that the consumer has not been paid.
 - (g) Before the commissioner may issue any order directing payment

out of the New Home Construction Guaranty Fund to a consumer pursuant to subsection (e) or (f) of this section, the commissioner shall first notify the new home construction contractor of the consumer's application for an order directing payment out of the [New Home Construction Guaranty Fund I fund and of the new home construction contractor's right to a hearing to contest the disbursement in the event that [the new home construction] <u>such</u> contractor has already paid the consumer. Such notice shall be given to the new home construction contractor not later than fifteen days from the receipt by the commissioner of the consumer's application for an order directing payment out of the fund. If the new home construction contractor requests a hearing, in writing, by certified mail not later than fifteen days from receipt of the notice from the commissioner, the commissioner shall grant such request and shall conduct a hearing in accordance with the provisions of chapter 54. If the commissioner does not receive a written request for a hearing by certified mail from the new home construction contractor on or before the fifteenth day from the contractor's receipt of such notice, the commissioner shall conclude that the consumer has not been paid, and the commissioner shall issue an order directing payment out of the fund for the amount not exceeding thirty thousand dollars unpaid upon the judgment for actual damages and costs taxed by the court against the new home construction contractor, exclusive of punitive damages, or for the amount not exceeding thirty thousand dollars unpaid upon the order of restitution.

(h) The commissioner or the commissioner's designee may proceed against any new home construction contractor holding a certificate or who has held a certificate under sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421] within the past two years of the effective date of entering into the contract with the consumer, for an order of restitution arising from loss or damages sustained by any consumer as a result of any violation of

the provisions of said sections 20-417a to 20-417j, inclusive. [and subsection.] Any such proceeding shall be held in accordance with the provisions of chapter 54. In the course of such proceeding, the commissioner or the commissioner's designee shall decide whether to (1) exercise the powers specified in section [20-417b; whether to] 20-417c, as amended by this act, (2) order restitution arising from loss or damages sustained by any consumer as a result of any violation of the provisions of sections 20-417a to [20-417i] 20-417j, inclusive, as amended by this act, [and subsection (b) of section 20-421; and whether to] and (3) order payment out of the New Home Construction Guaranty Fund. Notwithstanding the provisions of chapter 54, the decision of the commissioner or the commissioner's designee shall be final with respect to any proceeding to order payment out of the fund and the commissioner and the commissioner's designee are exempted from the requirements of chapter 54 as [they] <u>such requirements</u> relate to an appeal from any such decision. The commissioner or the commissioner's designee may hear complaints of all consumers submitting claims against a single new home construction contractor in one proceeding.

- (i) No application for an order directing payment out of the New Home Construction Guaranty Fund shall be made later than two years from the final determination of, or expiration of time for, <u>an</u> appeal in connection with any judgment or order of restitution, and no such application [for an order directing payment out of the fund shall exceed] <u>shall be for an amount in excess of thirty thousand dollars</u>.
- (j) In order to preserve the integrity of the New Home Construction Guaranty Fund, the commissioner, in the commissioner's sole discretion, may order payment out of [said] the fund of an amount less than the actual loss or damages incurred by the consumer or less than the order of restitution awarded by the commissioner or the Superior Court. In no event shall any payment out of [said] the fund be in excess

of thirty thousand dollars for any single claim by a consumer.

- (k) If the money deposited in the New Home Construction Guaranty Fund is insufficient to satisfy any duly authorized claim or portion of a claim, the commissioner shall, when sufficient money has been deposited in the fund, satisfy such unpaid claims or portions of claims not exceeding thirty thousand dollars, in the order that such claims or portions of claims were originally determined.
- (l) [When] Whenever the commissioner has caused any sum to be paid from the New Home Construction Guaranty Fund to a consumer, the commissioner shall be subrogated to all of the rights of the consumer up to the amount paid plus reasonable interest, and prior to receipt of any payment from the fund, the consumer shall assign all of [this] the consumer's right, title and interest in the claim up to such amount to the commissioner, and any amount and interest recovered by the commissioner on the claim shall be deposited to the fund.
- (m) If the commissioner orders the payment of any amount as a result of a claim against a new home construction contractor, the commissioner shall determine if [the new home construction] <u>such</u> contractor is possessed of assets liable to be sold or applied in satisfaction of the claim on the New Home Construction Guaranty Fund. If the commissioner discovers any such assets, the commissioner may request that the Attorney General take any action necessary for the reimbursement of the fund.
- (n) If the commissioner orders the payment of an amount as a result of a claim against a new home construction contractor, the commissioner may, after notice and hearing in accordance with the provisions of chapter 54, revoke the certificate of [the new home construction] <u>such</u> contractor and such contractor shall not be eligible to receive a new or renewed certificate until such contractor has repaid such amount in full, plus interest from the time [said] <u>such</u> payment is

made from the New Home Construction Guaranty Fund, at a rate to be in accordance with section 37-3b, except that the commissioner may, in the commissioner's sole discretion, permit a new home construction contractor to receive a new or renewed certificate after such [new home construction] contractor has entered into an agreement with the commissioner whereby [the new home construction] <u>such</u> contractor agrees to repay the fund in full in the form of periodic payments over a set period of time. Any such agreement shall include a provision providing for the summary suspension of any and all certificates held by the new home construction contractor if payment is not made in accordance with the terms of the agreement.

Sec. 12. Section 20-417j of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(a) Sections 20-417a to 20-417i, inclusive, as amended by this act, [and subsection (b) of section 20-421] do not apply to any of the following persons or organizations: (1) Any person holding a current license as a real estate broker or salesperson issued pursuant to chapter 392, provided such person engages only in work for which such person is licensed under chapter 392; (2) any person licensed or otherwise authorized under chapter 412 to sell or place a mobile manufactured home, as defined in section 21-64, upon a mobile manufactured home park or mobile manufactured space or lot, both as defined in section 21-64, provided such person engages only in work for which such person is licensed or otherwise authorized under chapter 412; (3) any other person holding a professional or occupational license, registration or certificate issued pursuant to the general statutes, provided such person engages only in the work for which such person is licensed, registered or certified; and (4) any new home construction contractor who enters into one or more new home construction contracts related to the same new home when such contract or contracts in the aggregate with respect to that home has a

total price for work or services that is less than three thousand five hundred dollars.

- (b) The commissioner shall reimburse the amount of the fees paid for a certificate issued under section 20-417b, as amended by this act, and the amount of fees paid into the New Home Construction Guaranty Fund pursuant to section 20-417i, as amended by this act, if such person for whom reimbursement is requested (1) is a person exempt from registration as a new home construction contractor pursuant to subsection (a) of this section, and (2) makes such request in writing to the Department of Consumer Protection on a form supplied by the department and such request is received by the department on or before June 30, 2001.
- Sec. 13. Subsection (b) of section 20-421 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (b) Each application for a certificate of registration as a home improvement contractor shall be accompanied by a fee of sixty dollars, except that no such application fee shall be required in any year during which such person has paid the registration fee required under section [20-417c] 20-417b, as amended by this act, or in any year in which such person's registration as a new home construction contractor is valid.
- Sec. 14. Section 20-429 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (a) No home improvement contract shall be valid or enforceable against an owner unless it: (1) Is in writing, (2) is signed by the owner and the contractor, (3) contains the entire agreement between the owner and the contractor, (4) contains the date of the transaction, (5) contains the name and address of the contractor and the contractor's registration number, (6) contains a notice of the owner's cancellation

rights in accordance with the provisions of chapter 740, (7) contains a starting date and completion date, and (8) is entered into by a registered salesman or registered contractor. Each change in the terms and conditions of a contract shall be in writing and shall be signed by the owner and contractor, except that the commissioner may, by regulation, dispense with the necessity for complying with the requirement that each change in a home improvement contract shall be in writing and signed by the owner and contractor.

- (b) No home improvement contract shall be valid if it includes any provision obligating the owner to instruct the home improvement contractor, by a date determined by such contractor, that periodic home improvements are not to be performed unless it also includes a provision requiring the contractor to remind the owner of that obligation by means of a card or letter mailed to the owner and postmarked not earlier than twenty days, and not later than ten days, prior to such date.
- (c) The contractor shall provide and deliver to the owner, without charge, a completed copy of the home improvement contract at the time such contract is executed.
- (d) The commissioner may, by regulation, require the inclusion of additional contractual provisions.
- (e) Each home improvement contract entered into shall be considered a home solicitation sale pursuant to chapter 740 and shall be subject to the requirements of said chapter regardless of the location of the transaction or of the signing of the contract. Each home improvement contract in which the owner agrees to repay the contractor an amount loaned or advanced to the owner by the contractor for the purposes of paying for the goods and services provided in such contract, or which contains a finance charge, (1) shall set forth the information required to be disclosed pursuant to the

Truth-in-Lending Act, sections 36a-675 to 36a-685, inclusive, <u>as amended</u>, (2) shall allow the owner to pay off in advance the full amount due and obtain a partial refund of any unearned finance charge, and (3) may contain a finance charge set at a rate of not more than the rate allowed for loans pursuant to section 37-4. As used in this subsection, "finance charge" means the amount in excess of the cash price for goods and services under the home improvement contract to be paid by the owner for the privilege of paying the contract price in installments over a period of time.

(f) Nothing in this section shall preclude a contractor who has complied with subdivisions (1), (2), (6), (7) and (8) of subsection (a) of this section from the recovery of payment for work performed based on the reasonable value of services which were requested by the owner, provided the court determines that it would be inequitable to deny such recovery.

Approved May 30, 2006